Refrigerator 冰箱 **GNE 114610 X** 



#### Please read this manual first!

Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you an effective service.

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future references.

#### This manual

- Will help you use your appliance in a fast and safe way.
- Read the manual before installing and operating your product.
- Follow the instructions, especially those for safety.
- Keep the manual in an easily accessible place as you may need it later.
- Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

#### Symbols and their descriptions

This instruction manual contains the following symbols:

Important information or useful usage tips.

 $\triangle$  Warning against dangerous conditions for life and property.



This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE).

This means that this product must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment. For further information, please contact your local or regional authorities.

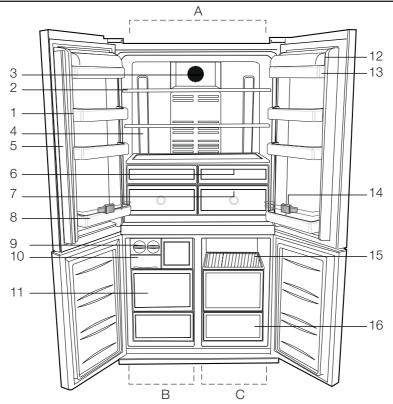
Electronic products not included in the selective sorting process are potentially dangerous for the environment and human heatlh due to the presence of hazardous substances.

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### Your refrigerator



- A- Fridge compartment
- B- Freezer compartment
- C- Multi Zone
- 1- Fridge compartment door shelves
- 2- Fridge compartment adjustable cabinet shelves
- 3- Diffuser cover
- 4- Illumination lens
- 5- Rotating middle section
- 6- Chiller compartment
- 7- Crisper

- 8- Bottle shelf
- 9- Icematic
- 10- Icebox
- 11- Frozen food storage compartments
- 12- Butter & Cheese shelf cover
- 13- Butter & Cheese shelf
- 14- Bottle holder
- 15- Multi Zone compartment shelves
- 16- Multi Zone compartment
- Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.



#### Technical specifications of your refrigerator

Energy Class	А
Annual Energy Consumption (kWh/year)*	528
Fridge Compartment Volume (Net-It)	385
Total Frozen Food Compartment Volume (Net-It)	155
Multi Zone Volume (Net-It)	77
Star Class	<del>*</del> ***
Temperature Increasing Time (hours)**	15
Freezing Capacity (kg/24 hours)	13
Climate Class	SN-T
Noise Level (dB(A))	43
Total Net Volume (It)	540
(H) Height (cm)	182
(W) Width (cm)	92
(D) Depth (cm)	72
Weight (kg)	120
Total Power (W)	200
Electric Supply (V/Hz)	220-240/50
Coolant Type	R600a

<sup>\* (</sup>Actual consumption varies depending on where and how the appliance is used)

- ☐ Technical specifications can be changed to increase the product quality without being subject to prior notice.
- Values stated on the markings on the product or in the printed materials supplied with the product are the values obtained in laboratory in accordance with relevant standards. Such values may vary depending on the usage of the product and the ambient conditions.
- The dimensions given on the table describe the minimum required space to place the unit with doors closed.



<sup>\*\* (</sup>Power failure safety; it is recommended not to consume the food in freezer compartment after this period.)

### 2 Warnings

Please review the following information. If these are not followed, personal injury or material damage may occur. Otherwise, all warranty and reliability commitments will become invalid.

The usage life of the unit you purchased is 10 years. This is the period for keeping the spare parts required for the unit to operate as described.

#### **General safety**

- When you want to dispose/scrap the product, we recommend you to consult the authorized service in order to learn the required information and authorized bodies.
- Consult your authorized service for all your questions and problems related to the refrigerator. Do not intervene or let someone intervene to the refrigerator without notifying the authorized services.
- Do not eat cone ice cream and ice cubes immediately after you take them out of the freezer compartment! (This may cause frostbite in your mouth.)
- Do not put bottled and canned liquid beverages in the freezer compartment. Otherwise, these may burst.
- Do not touch frozen food by hand; they may stick to your hand.
- Vapor and vaporized cleaning materials should never be used in cleaning and defrosting processes of your refrigerator. In such cases, the vapor might get in contact with the electrical parts and cause short circuit or electric shock.

- Never use the parts on your refrigerator such as the door as a means of support or step.
- Do not use electrical devices inside the refrigerator.
- Do not damage the cooling circuit, where the refrigerant is circulating, with drilling or cutting tools. The refrigerant that might blow out when the gas channels of the evaporator, pipe extensions or surface coatings are punctured may cause skin irritations and eye injuries.
- Do not cover or block the ventilation holes on your refrigerator with any material.
- Repairs of the electrical appliances must only be made by qualified persons. Repairs performed by incompetent persons may create a risk for the user.
- In case of any failure or during a maintenance or repair work, disconnect your refrigerator's mains supply by either turning off the relevant fuse or unplugging your appliance.
- Do not pull by the cable when pulling off the plug.
- Place the beverage with higher proofs tightly closed and vertically.
- Flammable items or products that contain flammable gases (e.g. spray) as well as the explosive materials should never be kept in the appliance.
- Do not use mechanical devices or other means to accelerate the defrosting process, others than those recommended by the manufacturer.

#### Ремонт холодильников

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance

#### **Starting Up**

- Do not operate a damaged refrigerator. Consult your service if you have any doubts.
- Electrical safety of your refrigerator shall be guaranteed only if the earth system in your house complies with standards.

#### Intended use

- This product is designed for domestic use.
- It should not be used outdoors. It is not appropriate to use it outdoor even if the place is covered with a roof.

#### Safety instructions

- Exposing the product to rain, snow, sun and wind is dangerous with respect to electrical safety.
- If there is any problem with the power cable or the plug, they must be replaced by the authorised service in order to avoid any accidents.

 Caution: Never plug the refrigerator into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.

# Things to be done for energy saving

- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks in your refrigerator.
- Do not overload your refrigerator so that the air circulation inside of it is not prevented.
- Do not install your refrigerator under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators.
- Pay attention to keep your food in closed containers.
- A Your product is equipped with a natural cooling system (R600a) which does not contain CFC and HFC gases. This gas is flammable. Therefore, pay attention to not damaging the cooling system and piping during usage and transportation. In the event of damage, do not dispose the product in fire; keep your product away from potential fire sources that can cause the product catch a fire and ventilate the room in which the unit is placed.

# 3 Installation

Please remember that the manufacturer shall not be held liable if the information given in the instruction manual is not observed.

#### **Preparation**

- Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
- The ambient temperature of the room where you install your refrigerator should at least be 10°C.
   Operating your refrigerator under cooler conditions than this is not recommended with regard to its efficiency.
- Please make sure that the interior of your refrigerator is cleaned thoroughly.
- If two refrigerators are to be installed side by side, there should be at least 2 cm distance between them.
- When you operate your refrigerator for the first time, please observe the following instructions during the initial six hours.
  - The door should not be opened frequently.
  - It must be operated empty without any food in it.
  - Do not unplug your refrigerator. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.

 Original packaging and foam materials should be kept for future transportations or moving.

# Points to be considered when re-transporting your refrigerator

- 1. Your refrigerator must be emptied and cleaned prior to any transportation.
- Shelves, accessories, crisper and etc. in your refrigerator must be fastened securely by adhesive tape against any jolt before repackaging.
- 3. Packaging must be tied with thick tapes and strong ropes and the rules of transportation printed on the package must be followed.

#### Please do not forget...

Every recycled material is an indispensable source for the nature and for our national resources.

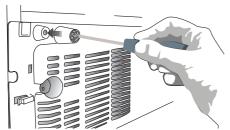
If you wish to contribute to recycling the packaging materials, you can get further information from the environmental bodies or local authorities.

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# Before operating your refrigerator

Before starting to use your refrigerator check the following:

- Is the interior of the refrigerator dry and can the air circulate freely in the rear of it?
- Insert the 2 plastic wedges onto the rear ventilation as illustrated in the following figure. Unscrew the existing ones and use the screws given in the same bag of wedges. Plastic wedges will provide the required



distance between your refrigerator and the wall in order to allow the air circulation.

- 3. Clean the interior of the refrigerator as recommended in the "Maintenance and cleaning" section.
- 4. Plug the refrigerator into the wall outlet. When the door is open the respective interior light will come on.
- You will hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.
- 6. Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

#### **Electric connection**

Connect your refrigerator to a grounded socket which is being protected by a fuse with the appropriate capacity.

#### Important:

- The connection must be in compliance with national regulations.
- The power cable plug must be easily accessible after installation.
- Voltage and allowable fuse protection are specified in the "Technical Specifications" section.
- The specified voltage must be equal to your mains voltage.
- Extension cables and multiway plugs must not be used for connection.
- A damaged power cable must be replaced by a qualified electrician.
- ⚠ The appliance must not be operated before it is repaired! There is danger of electric shock!

#### Disposing of the packaging

The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose them of by classifying them in accordance with the waste instructions. Do not dispose them of along with the normal household waste.

The packing of your refrigerator is produced from recyclable materials.

# Disposing of your old refrigerator

Dispose of your old machine without giving any harm to the environment.

 You may consult your authorized dealer or waste collection center of your municipality about the disposal of your refrigerator.

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Before disposing of your refrigerator, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

#### **Placing and Installation**

Caution: Never plug the refrigerator into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.

If the entrance door of the room where the refrigerator will be installed is not wide enough for the refrigerator to pass through, than call the authorized service to have them remove the doors of your refrigerator and pass it sideways through the door.

- 1. Install your refrigerator to a place that allows ease of use.
- 2. Keep your refrigerator away from heat sources, humid places and direct sunlight.
- 3. There must be appropriate air ventilation around your refrigerator in order to achieve an efficient operation. If the refrigerator is to be placed in a recess in the wall, there must be at least 5 cm distance with the ceiling and at least 5 cm with the wall.

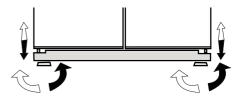
If the floor is covered with a carpet, your product must be elevated 2.5 cm from the floor.

- 4. Place your refrigerator on an even floor surface to prevent jolts.
- 5. Do not keep your refrigerator in ambient temperatures under 10°C.

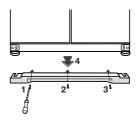
#### Floor balance adjustment

If your refrigerator is unbalanced;

1- Ventilation cover is removed by unscrewing its screws as illustrated in the figure before the procedure. You can balance your refrigerator by turning the front legs of it as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.

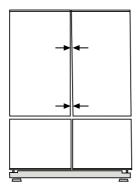


2. After the balance issue is remedied, install back the ventilation cover and fasten the screws.



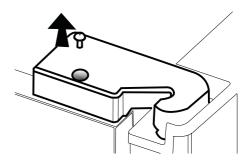
3. Remove the screws fastening the lower ventilation cover using a Philips screwdriver.

#### Adjusting the gap between the upper door

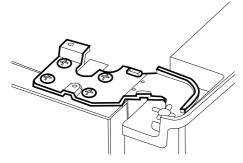


• You can adjust the gap between the fridge compartment doors as illustrated in the figures.

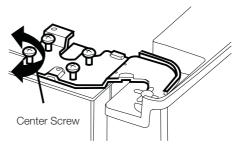
Door shelves should be empty when adjusting the door height.

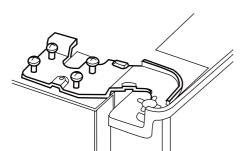


• Using a screwdriver, remove the screw of upper hinge cover of the door you want to adjust.

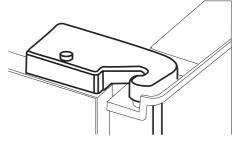


• Adjust the door as you desire by loosing the screws.





• Fix the door you have adjusted by tightening the screws without changing the position of the door.



• Replace the hinge cover and fix with the screw.

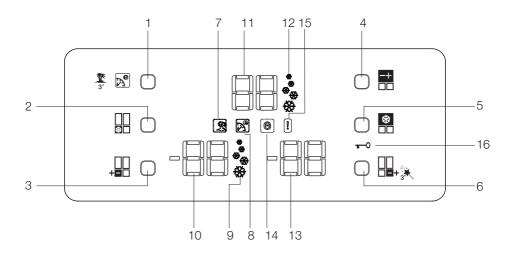


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# 4 Using your refrigerator

#### **Indicator Panel**

This touch-control indicator panel allows you to set the temperature without opening the door of your refrigerator. Just touch the relevant button with your finger to set the temperature.



- 1. Eco Extra/Vacation Button
- 2. Fast Freeze Button
- **3.** Freezer Compartment Temperature Setting Button
- **4.** Fridge Compartment Temperature Setting Button
- **5.** Quick Cool Button
- **6.** Multi Zone Storage Compartment Temperature Setting Button
- 7. Vacation Function Indicator
- 8. Eco Extra Function Indicator

- **9.** Quick Freeze Function Indicator
- **10.** Freezer Compartment Temperature Indicator
- **11.** Fridge Compartment Temperature Indicator
- **12.** Quick Cool Function Indicator
- **13.** Multi Zone Storage Compartment Temperature Indicator
- **14.** Economy Mode Indicator
- **15.** Error Status Indicator
- **16.** Key Lock Indicator

#### 1. Eco Extra/Vacation Button

Press this button briefly to activate the Eco Extra function. Press and hold this button for 3 sec. to activate the Vacation function. Press this button again to deactivate the selected function.

#### 2. Fast Freeze Button

Press this button briefly to activate the Fast Freeze function. Press this button again to deactivate the selected function.

#### 3. Freezer Compartment **Temperature Setting Button**

Press this button to set the temperature of the freezer compartment to -18, -20, -22, -24, -18... respectively. Press this button to set the desired temperature for the Freezer Compartment.

#### 4. Fridge Compartment **Temperature Setting Button**

Press this button to set the temperature of the fridge compartment to 8, 6, 4, 2, 8... respectively. Press this button to set the desired temperature for the Fridge Compartment.

#### 5. Quick Cool Button

Press this button briefly to activate the Quick Cool function. Press this button again to deactivate the selected function.

#### 6. Multi Zone Storage **Compartment Temperature Setting Button**

You can set the Multi Zone Storage

Compartment either as a Freezer or a Cooler. Press and hold this button for 3 sec. to set the Multi Zone Storage Compartment either as a Freezer or a Cooler. This compartment is set as a Freezer Compartment at factory.

If the Multi Zone Storage Compartment is set as a Freezer, then the temperature of the Multi Zone Storage Compartment will change as -18, -20, -22, -24, -18... respectively each time you press this button. If the Multi Zone Storage Compartment is set as a Cooler, then the temperature of the Multi Zone Storage Compartment will change as 10, 8, 6, 4, 2, 0, -6,... respectively each time you press this button.

#### 7. Vacation Function Indicator

Indicates that the vacation function is active. If this function is active. i- -i appears on the indicator of the fridge compartment and no cooling is performed in the fridge compartment. Other compartments will be cooled in accordance with the temperature set for them.

Press the relevant button again to deactivate this function.

#### 8. Eco Extra Function Indicator

Indicates that the Eco Extra function is active. If this function is active, your refrigerator will automatically detect the least usage periods and energyefficient cooling will be performed during those times. Economy indicator will be active while energy-efficient cooling is performed.

Press the relevant button again to deactivate this function.
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#### 9. Quick Freeze Function Indicator

Indicates that the Quick Freezer function is active. Use this function when you place fresh food into the freezer compartment or when you need ice. When this function is active. your refrigerator will run for 6 hours without stopping.

Press the relevant button again to deactivate this function.

#### 10. Freezer Compartment **Temperature Indicator**

Indicates the temperature set for Freezer Compartment.

#### 11. Fridge Compartment **Temperature Indicator**

Indicates the temperature set for Fridge Compartment.

#### 12. Quick Cool Function Indicator

Indicates that the Quick Cool function is active. Use this function when you place fresh food into the fridge compartment or when you need to cool your food quickly. When this function is active, your refrigerator will run for 2 hours without stopping. Press the relevant button again to deactivate this function.

#### 13. Multi Zone Storage **Compartment Temperature** Indicator

Indicates the temperature set for Multi Zone storage compartment.

#### 14. Economy Mode Indicator

Indicates that the refrigerator is running in energy-efficient mode. Freezer Compartment temperature

This indicator will be active if the function is set to -18 or the energy efficient cooling is being performed due to Eco-Extra function.

#### 15. Error Status Indicator

If your refrigerator does not cool adequately or if there is a sensor failure, this indicator will be activated. When this indicator is active. Freezer Compartment Temperature indicator will display "E" and Fridge Compartment Temperature Indicator will display numbers such as "1,2,30". These numbers on the indicator provides information about the error to the service personnel.

#### 16. Key Lock Indicator

Use this function if you do not want your refrigerator temperature setting changed. Press Quick Cool Button and Multi Zone Storage Compartment Temperature Setting Button simultaneously for 3 sec. to activate this feature.

Press the relevant buttons again to deactivate this function.

#### **Door Open Alarm:**

If the either of the fridge compartment door or Multi Zone Storage Compartment door remains open for minimum 1 minutes, audio Door Open Alarm will be activated. Just press any button on the indicator or close the open door to silence the alarm.

#### **Egg tray**

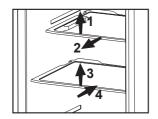
- You can install the egg holder to the desired door or body shelf.
- Never store the egg holder in the freezer compartment.

#### **Sliding Body Shelves**

• Sliding body shelves can be pulled by slightly lifting up from the front and moved back and forth. They come to a stop point when pulled towards front to allow you reach the foods placed at the back of the shelf; when it is pulled after slightly lifted upwards at the second stop point, the body shelf will be released.

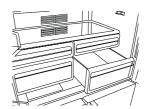
The shelf should be hold tightly from the bottom as well in order to prevent it from tipping over. The body shelf is placed on the rails at the sides of the refrigerator body by bringing it to one lower or one upper level.

The body shelf should be pushed backwards to seat it completely.



#### Crisper

Crisper of your refrigerator is designed specially to keep your vegetables freshly without loosing their humidity. For this purpose, cool air circulation occurs around the crisper in general.



#### **Chiller compartment**

Chiller compartments enable the foods to be frozen become ready for freezing. You can also use these compartments to store your food at a temperature a few degrees below the fridge compartment.

You can increase the inner volume of your refrigerator by removing any of the snack compartments. To do this, pull the compartment towards yourself; the compartment will lean against the stopper and stop. This compartment will be released when you lift it about 1 cm and pull it towards yourself.

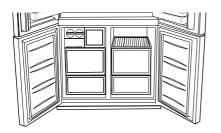


### Rotating Middle Section -6 de

Rotating middle section is intended to prevent the cold air inside your refrigerator from escaping outside. Rotating middle section aids in sealing since the gaskets on the door presses on the surface of the Rotating middle section when the doors of the fridge compartment are closed. Another reason that your refrigerator is equipped with a rotating middle section is that it increases the net volume of the fridge compartment. Standard middle sections occupy some non-usable volume in the refrigerator.

# Multi Zone Storage Compartment

The Multi Zone storage compartment of your refrigerator may be used in any desired mode by adjusting it to cooler or freezer temperatures. You can keep the compartment in the desired temperature with the "Multi Zone Compartment Temperature Setting Button". The temperature of the Multi Zone storage compartment may be set to 0 and 10 degrees as to be different from the fridge compartment and to



-6 degrees as to be different from the freezer compartment. 0 degree is used to store the deli products longer, and -6 degrees is used to keep the meats up to 2 weeks in an easily cuttable condition. The rotating middle section must be closed while the left door of the fridge compartment is open. It must not be opened manually, it is rotating by meas of a plastic part mounted on the cabinet.

① There is a noise like the noise of the seconds of an analogue clock. This is noise because of the working valve which is used for the temperature control of the special Fridge or Freezer zone. It is normal and not a fault.

#### **Blue light**

Foodstuff stored in the crispers that are enlightened with a blue light continue their photosynthesis by means of the wavelength effect of blue light and thus, preserve their freshness and increase their vitamin content.



# 5 Maintenance and cleaning

- Never use gasoline, benzene or similar substances for cleaning purposes.
- ⚠ We recommend that you unplug the appliance before cleaning.
- Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.
- Use lukewarm water to clean the cabinet of your refrigerator and wipe it dry.
- Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
- Make sure that no water enters the lamp housing and other electrical items.
- If your refrigerator is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.
- Check door seals regularly to ensure they are clean and free from food particles.
- To remove door racks, remove all the contents and then simply push the door rack upwards from the base.

# Protection of plastic surfaces

 Do not put the liquid oils or oilcooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of your refrigerator. In case of spilling or smearing oil on the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

# 6 Recommended solutions for the problems

Please review this list before calling the service. It might save you time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product.

Complaint	Possible Reason	Solution
The refrigerator does not operate	Is the refrigerator properly plugged in?	Insert the plug to the wall socket.
	Is the fuse of the socket which your refrigerator is connected to or the main fuse blown out?	Check the fuse.
Condensation on the side wall of the fridge compartment.	Very cold ambient conditions. Frequent opening and closing of the door. Highly humid ambient conditions. Storage of food containing liquid in open containers. Leaving the door ajar.	Switching the thermostat to a colder degree. Decreasing the time the door left open or using it less frequently. Covering the food stored in open containers with a suitable material. Wipe the condensation using a dry cloth and check if it persists.
	Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet.	Your refrigerator will start running approximately after 6 minutes. Please call the service if your refrigerator does not startup at the end of this period.
Compressor is not running	The fridge is in defrost cycle.	This is normal for a full-automatically defrosting refrigerator. Defrosting cycle occurs periodically.
	Your refrigerator is not plugged into the socket.	Make sure that he plug is inserted tightly to the wall socket.
	Are the temperature adjustments correctly made?	
	There is a power failure.	Call your electricity supplier.
	Your new refrigerator may be wider than the previous one.	This is quite normal. Large refrigerators operate for a longer period of time.
	The ambient room temperature may be high.	This is quite normal.
	The refrigerator might have been plugged in recently or might have been loaded with food.	Cooling down of the refrigerator completely may last for a couple of hours longer.
The fridge is running frequently or for a long time.	Large amounts of hot food might have been put in the refrigerator recently.	Hot food causes longer running of the refrigerator until they reach the safe storage temperature.
	Doors might have been opened frequently or left ajar for a long time.	The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Open the doors less frequently.
	Freezer or fridge compartment door might have been left ajar.	Check if the doors are tightly closed.
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Complaint	Possible Reason	Solution
The fridge is running frequently or for a long time.	The refrigerator is adjusted to a very low temperature.	Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved.
	Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated.	Clean or replace the seal. Damaged/ broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.
The temperatures are too low		
Freezer temperature is very low while the fridge temperature is sufficient.	The freezer temperature is adjusted to a very low temperature.	Adjust the freezer temperature to a warmer degree and check.
Fridge temperature is very low while the freezer temperature is sufficient.	The fridge temperature is adjusted to a very low temperature.	Adjust the fridge temperature to a warmer degree and check.
Food kept in the fridge compartment drawers are freezing.	The fridge temperature is adjusted to a very low temperature.	Adjust the fridge temperature to a warmer degree and check.
The temperatures are too high.		
Temperature in the fridge or freezer is very high.	The fridge temperature is adjusted to a very high degree. Fridge adjustment has an effect on the temperature of the freezer.	Change the temperature of the fridge or freezer until the fridge or freezer temperature reaches to a sufficient level.
	Doors might have been opened frequently or left ajar for a long time.	Warm air rushes into the fridge or freezer when the doors are opened. Open the doors less frequently.
	The door might be left ajar.	Close the door completely.
	Large amounts of hot food might have been put in the refrigerator recently.	Wait until the fridge or freezer reaches the desired temperature.
	The refrigerator might have been plugged in recently.	Cooling down of the refrigerator completely takes time because of the size.

<u>Ремонт холодильни</u>		
Complaint	Possible Reason	Solution
Noise		
There is a noise like the noise of the seconds of an analogue clock.	This is noise because of the working valve which is used for the temperature control of the special Fridge or Freezer zone.	It is normal and not a fault.
The operation noise increases when the refrigerator is running.	The operating performance characteristics of the refrigerator may change according to the changes in the ambient temperature.	It is normal and not a fault.
Vibrations or noise.	The floor is not even or it is weak. The refrigerator rocks when moved slowly.	Make sure that the floor is level, strong and capable to carry the refrigerator.
Vibrations or noise.	The noise may be caused by the items put onto the refrigerator.	Such items should be removed from the top of the refrigerator.
There are noises like liquid spilling or spraying.	Liquid and gas flows happen in accordance with the operating principles of your refrigerator.	It is normal and not a fault.
There is a noise like wind blowing.	Air activators (fans) are used in order to allow the refrigerator to cool efficiently.	It is normal and not a fault.
Water/condensation/ice in the refrigerator.		
	Hot and humid weather increases icing and condensation.	It is normal and not a fault.
Condensation on the inner walls of refrigerator.	The doors are ajar.	Make sure that the doors are closed completely.
	Doors might have been opened very frequently or they might have been left open for along time.	Open the door less frequently.
Water/condensation/ic	e on the outside of the refrigerator.	
Humidity occurs on the outside of the refrigerator or between the doors.	The weather may be humid.	This is quite normal in humid weather. When the humidity is less, condensation will disappear.
Bad odor inside the refrigerator.	Inside of the refrigerator must be cleaned.	Clean the inside of the refrigerator with a sponge, warm water or carbonated water.
	Some containers or packaging materials might be causing the smell.	Use a different container or different brand packaging material.

Complaint	Possible Reason	Solution
Opening and closing of the doors		
The door(s) is (are) not closing.	Food packages may prevent the door's closing.	Replace the packages that are obstructing the door.
	The refrigerator is probably not completely vertical on the floor and it might be rocking when slightly moved.	Adjust the elevation screws.
	The floor is not level or strong.	Make sure that the floor is level and capable to carry the refrigerator.
Crispers are stuck.	The food might be touching the ceiling of the drawer.	Rearrange food in the drawer.